

Pre-Bid Queries/Clarification , Date:13.03.2019

Request for Proposal For Post implementation support, maintenance and enhancements for Oracle EBusiness Suite

S.No.	Q. No.	Query Raised by	Pg.No.	Clause/ Section Name	Condition as per RFP	Bidder Query	Amendment/Clarification Issued
1	1	OSI Digital	53	7		Form F1a is mentioned in the Section Checklist on Pg 53 as Point 7. Format for form F 1a is missing in the RFP. Please provide the Template or format for this form and let us know how to proceed with respect to this form.	Form F1.a is not required, Please considered it as deleted from check list ,page no.53
2	2					What are the business support hours ?	All Government Business Days(6 days a week), timings 9:30 to 06:00PM, On need basis resources need to extend during the payroll cycle.
3	3					how many instances are in scope ?	1- Production 1-Testing 1-Development and DR site
4	4					Current Database & Application versions ?	<ul style="list-style-type: none"> • Database - 11.2.0.4 • EBS - 12.1.3 (Financials, HRMS& Payroll, Asset Management, Engineering, Legal) • Portals • Website • Integrations/WebseVICES (Java bases)
5	5					Please share the Current Architecture?	<ul style="list-style-type: none"> • two middle Tier - EBS • one Database EBS and Database - DR on production
6	6					How many upgrades are tentatively planned over 3 years of period?	one Major upgrade, Periodic Patch updates, Data center Migration and DR Rebuild
7	7					Will GIS data is provided by TSIC or to be prepared by us	Vendor needs coordinate with all zones and get the details.

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8	8	OSI Digital				In role expectations(GIS) mentioned by TSIC (Page 21of 58 in RFP Doc),what is Review specifications and Data changes mean, It means	Yes, GIS Data needs to be modified.Based on the requirements assigned by the TSIC and carry out the following operations Download, prepare, and run scripts to load data into spatial databases on regular intervals Develop/Evaluate new data sources for quality and attribution to support product requirements Adjust scripts and processes where necessary
9	9					No of resource(Manpower) required for Gis work.(are there any multiple scopes).	one GIS resource is required
10	10					Scope of work 2d/3d /any-other may specify.	Please Refer RFP
11	11					we assume that all inputs like softwares ,Images ,Topo sheets and any Pre-processing required related to Gis mapping are provided by TSIC , Please clarify / elaborate.	Yes, TSIC will provide required details/software's
12	12					Requires Any field data collection?. (elaborate with respect to provisions)	Generally Field collection is not need, The consultant needs to coordinate and obtain from all zone to get the data. As and when required
13	13					skill set of software required like ArcGis, 3d software or any other specifically required skill may specify.	ArcGIS with Java skills

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14	14					Any specific analysis (field)knowledge required	Please refer in RFP (section 5.4 ERP and IT Systems Support)
15	15					Software licenses will be procure by TSIC	Yes
16	16	Chandra has Enterprises	Page 9	Clause 3.4	Prior Experience: The bidder must have experience of providing at least 30technical manpower resources for ERP/IT Systems support(10-Members ERP, 10-Members of Java developer and 10 any IT support related to application maintenance /development) to any Central/State Government / PSU/Private unit in India in last 3 years.	Request to allow consortium and experience of Prime bidder / Consortium partner put together to be allowed as there is Application development and IT infra support for TSIC servers.	RFP claus 3.6 holds good. IT support team - any support team related to windows operations, System administrators Monitoring team related to IT operations etc.
17	17	Chandrahas	Page 9	Clause 3.6	Consortium bids are not permitted in this tender.	Request to allow consortium as there is Application development and IT infra support for TSIC servers	Refer Point no.16
18	18	Akshara Enterprises	Page 8	Clause 3.1	Legal Status: Bidder must be an IT service provider for IT/ITES firms registered under companies Act, 1956 and also registered with the GST authorities. They must have completed 3years of operations/ business as a Firm / Company. Bidder should have a registered office at Hyderabad as on Bid Calling date.	Request to amend the clause as Companies Act 1956/2013	Accepted

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19	19	Akshara Enterprises	Page 8	Clause 3.3	Technical Manpower Resources Availability: ▪ Resource skilled in GIS	Request to remove this clause as GIS is totally different technology and many of the software development companies may not have the resource. However, we will employ one resource for this project once the contract is awarded.	Accepted
20	20	Akshara Enterprises	Page 9	Clause 3.4	Prior Experience: The bidder must have experience of providing at least 30technical manpower resources for ERP/IT Systems support(10-Members ERP, 10-Members of Java developer and 10 any IT support related to application maintenance /development) to any Central/State Government / PSU/Private unit in India in last 3 years.	Request to allow consortium and experience of Prime bidder / Consortium partner put together to be allowed as there is Application development and IT infra support for TSIIIC servers.	Refer Point no.16
21	21	Akshara Enterprises	Page 9	Clause 3.6	Consortium bids are not permitted in this tender.	Request to allow consortium as there is Application development and IT infra support for TSIIIC servers	Refer Point no.16