

REVISED TIME SCHEDULE FOR SANCTION OF NEW WATER CONNECTION

| SI.No | PARTICULARS | ACTION BY | PROCESS | TIME SCHEDULE | PROCESS TIME |
|-------|--|-----------------------------------|---|---------------|--------------|
| I | Application Capturing along with process fee payment in Online | Applicant | NA | NA | |
| II | Acknowledgement Generation | NA | email will be sent to the applicant, cc to Zonal Manager and IALA Commissioner/ EO | NA | |
| III | a. Feasibility study and intimation to the Applicant | IALA Commissioner / EO | If Not feasible - Rejection letter (please refer procedure for water connection) | 7 days | 7 |
| | b. Documents scrutiny | IALA Commissioner / EO | If not complied - shortfall letter to be generated If both feasibility & documents submission are complied then generate demand letter (please refer procedure for water connection) | 3 days | 3 |
| IV | Shortfall document submission | Applicant | If shortfall document not submitted within 10 days application will be cancelled automatically Applicant has to apply afresh with all requisite documents If shortfall submitted than issue demand letter | 10 days | |
| V | Connection Charges Payment | Applicant | Online Payment | 30 days | |
| VI | Proceeding Generation | IALA Commissioner/EO | Within 4 days of receiving payment | 4 days | 4 |
| VII | Conclusion of Agreement | Applicant IALA Commissioner/EO | Generate consumer no and sign agreement | 7 days | |
| | | | | | 14 |

* Time lines for sanction of water connection is 14 days


 Vice Chairman & Managing Director