CENTRE FOR GOOD GOVERNANCE

Road Cutting / Right of Way Permissions Portal – Approval Authority - User Guide

Version 1.0

The Road Cutting /Right of Way Permissions Portal for PWD Departments of Telangana, user guide details out the step by step usage of all the services provided in the IT application.

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About RCP / ROW Portal 1.

1.1 **Salient Features**

- Web-based solution
- 24/7 accessibility to the users
- Password protected and secure
- Role based access & customized views for the users
- Provides User friendly interface
- Expandable, replicable, adaptive and sustainable and technically versatile model
- Bring out transparency and accountability
- Query based reports can be generated
- Online help

1.2 Access Details

To access the application, user must log on to the Portal and then navigate through the services provided in the application. The following steps are to be followed to log on to Portal:

- Open the Web browser Please use Mozilla Firefox as browser.
- Enter the website address as https://ts-roadcutting.cgg.gov.in
- The Home Page of the application gets displayed as shown below.

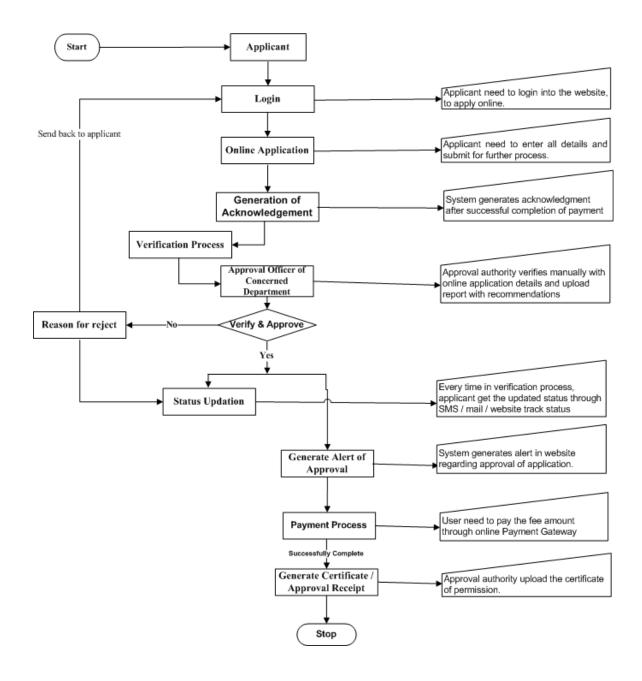


2. **Acronyms & Definitions**

Acronym	Description
RCP	Road Cutting Permissions
ROW	Right of Way
EODB	Ease of Doing Business
EE	Executive Engineer
ENC	Engineer-in-Chief
RM	Running Meter

3. Workflow

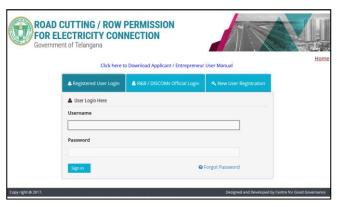
Road Cutting / ROW Permissions - Work Flow



- Officer need to login into the website, to view / approve application and issue certificate.
- Officer can view & take print of application for manual verification from dash board
- After manual verification, need to open the application and upload the inspection certificate.
- Officer can change the values like length, type of road etc existed in the application.
- If verification found satisfied and valid, officer can approve the application.
- If verification found unsatisfied, officer may reject the application.
- If Officer found that, application is not belongs to concerned jurisdiction, can forward to concerned department or concerned district officer (within department), without any modifications.
- After payment done by the applicant, officer need to upload permission certificate

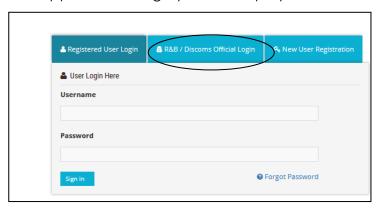
4. RCP / ROW Home Page

Home page having below services.



4.1 **Authentication Official Login**

Authentication Officials need to give valid predefined User ID & Password to enter into application using by below displayed screen.



4.2 **Forget Password**

In case, the user forget password, user can use "Forget Password" Option existed in login window.

When user click on Forget password link, below screen get display.



- User need to enter registered mobile number & Email ID and click on Submit.
- User Id and password will be sent to the registered Mobile Number.

4.3 Officer Home Page

User can view below services in Officer's login.

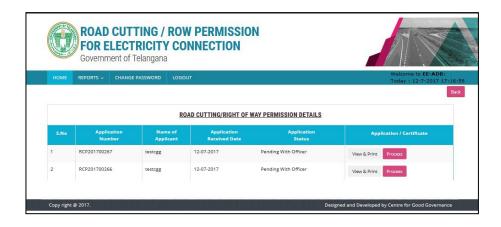


4.3.1 Verification Pending

Click on Verification Pending column.

Note: If there any applications existed under TSiPASS category, Officer need to give priority for those applications.

• Below screen displays for further process.



View & Print



Officer can take print out of the application by this option.

Process



- Officer can view the sketch file by click on View file.
- Officer can add / edit/ delete data in "Statement of Charges for Road Cutting / ROW Permissions".
- If Officer found that, application is not belongs to concerned jurisdiction, can forward to concerned department or concerned district officer (within department), without any modifications, by selecting Forward option in Status drop down list, along with remarks.
- Officer can change centage charges percentage as per latest rates.
- Update the status by selecting Approve / Reject.
- Reason should write in remarks field in case of rejection.
- Upload inspection report.
- Click on update button for further process.

4.3.2 Approved

Officer can view all approved applications by click on this column from dashboard.

4.3.3 Rejected

Officer can view all rejected applications by click on this column from dashboard.

4.3.4 Payment Completed

- Officer will get sms after successful payment from the applicant.
- Click on Payment Completed column for issue certificate.



- Click on Process button.
- System display below screen.

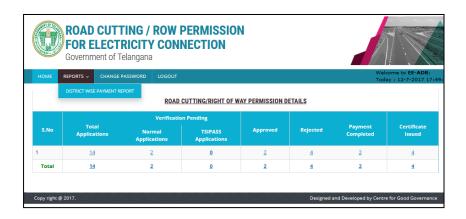


• Upload the certificate and click on update button.

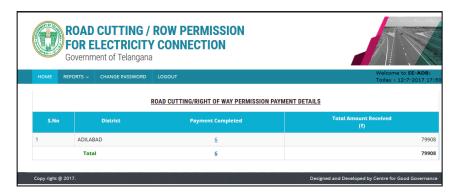
4.3.5 Certificate Issued

Officer can view all certificate issued applications by click on this column from dashboard.

4.4 Reports – District wise Payment Report



Officer can view district wise payment report by this option.



Click on Payment completed column to view application wise payment report.



Click on View button to display individual application report.
